

## 7 Minute Briefing: Multi-Agency Audit Making Safeguarding Personal

### Recommendations

- 7) Guidance should be explicit about the need to ensure that safeguarding plans are in place, involving the adult and those important in their lives in the process.
- 8) A standard survey tool should be used to ascertain the feedback from adults and, or their representatives about their experience of the safeguarding process, and this should be used as part of the wider QAF for continuous learning and service improvement.

Read more on [Making Safeguarding Personal](#)



### Introduction

Making Safeguarding Personal (MSP) is a sector led initiative, as an outcome focused approach to adult safeguarding that puts the person in control of their life and therefore the outcomes they want to achieve from any safeguarding enquiry.

MSP promotes person-centred, relational practice where people are engaged in conversation about how best to respond to their safeguarding situation and, and subsequently enabled to exercise choice and control over how their needs are identified and met.

### Recommendations

- 5) Multi-agency working should start at the beginning of the concern process. Information should be shared and checked for accuracy. Future safeguarding audits to report on systems in place to ensure best practice in information sharing, decision making and management oversight.
- 6) S.9 assessment must be offered, regardless of whether the person refuses or not. Adult Social Care to review their local guidance to ensure that this is explicit, and practice monitored within supervision and through the performance dashboards.



### Methodology / Questions

- 1) Was the adult supported by an appropriate family member, friend or independent advocate?
- 2) Was the adult or their representative asked about their desired outcomes? Were they recorded? Were they achieved?
- 3) Have any safeguarding specific mental capacity assessments been completed in line with the MCA Code of Practice. Was there evidence of an appropriately made Best Interests Decision(s)?
- 4) Was the adult or their representative kept involved and informed of the safeguarding process and in the decision making?

### Recommendations

- 1) Ensure that adults/their representatives are offered the opportunity to be involved at the planning meeting stage and throughout the process.
- 2) Capacity, consent and desired outcomes should be followed up with the adult and / or their representative routinely.
- 3) Information gathering and sharing of information is critical and at the very least should include the referrer, and key agencies involved in the adult's life, as well as the adult and/or their representative where it is safe to do so.
- 4) Attention to the role of independent advocacy and

### Audit Findings

- Multi-agency working was inconsistent and even when there was evidence of multi-agency involvement, there was not always information shared about actions/decisions taken by each agency.
- Mental capacity assessment and best interest decision making was effective when processes were followed.
- Independent advocacy should have been provided in one audit, and raised questions about the suitability of family carers as representatives where there is a conflict in views and desired outcomes

### Audit Findings

2 **INADEQUATE**, 2 **REQUIRES IMPROVEMENT**, 1 **GOOD**

- MSP was not always evidenced in the recording.
- The voice of the adult and/or their representative was missing or not always central to the safeguarding process.
- Not always connecting vital information to inform decision making and proportionality in response.