Finding a Solution Together





STAGE 5

Walsall Safeguarding Partnership
Within 2 working days of the completion of stage 4

Raised to WSP by completing the appropriate form and returning it to WSP Head of Service who will discuss with the appropriate Executive Lead/team.

STAGE 4

Heads/Directors of service

Within 2 working days of the completion of stage 3

Raised to Directors if previous stage has not resolved concern. Respective Directors/Heads of Service to discuss and seek resolution.

STAGE 3

Team/Service Manager

Within 2 working days of the completion of stage 2

Raised to Line Manager if previous stage has not resolved concern. Respective raised line managers to discuss matter and seek resolution.

STAGE 2

Inter-agency Discussion

Within 2 working days of the completion of stage 1

Discussion between the professionals from the different agencies to see if their disagreement can be resolved.

STAGE 1

Internal Discussion

Within 2 working days of the concern

Attempt to speak to the other professional

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and where no resolution to have the internal discussion. Any professional who disagrees with a decision should initially discuss the issue with their line manager to clarify their thinking.

All matters relating to the protection of children or adults, where there is imminent risk, must be resolved within 24 hours. This will require moving promptly through the stages of the FaST process.